Nixonic Web Hosting - Data Request Policy

Last Updated: 26.12.2023

Nixonic ("Service Provider") is committed to protecting the privacy and security of our users' data. This Data Request Policy outlines the procedures for handling requests for user data from government authorities, law enforcement agencies, and other third parties.

1. Types of Data Requests

a. Law Enforcement Requests: Nixonic may respond to valid and lawful requests for user data from law enforcement agencies and government authorities.

b. Civil Requests: Nixonic may respond to civil requests for user data, such as subpoenas, court orders, or other legal processes.

c. Emergency Requests: In emergency situations where there is an imminent threat to life or safety, Nixonic Web Hosting may disclose user data to the extent necessary to address the emergency.

2. Information Required for Data Requests

To facilitate the processing of data requests, the requesting party must provide the following information:

a. A detailed description of the specific data being requested.

b. The legal basis for the request.

c. Contact information for the requesting party, including a valid email address and phone number.

d. Any relevant legal documents, such as subpoenas or court orders.

3. Review and Verification

Nixonic will review each data request to ensure its validity and compliance with applicable laws. The Service Provider may seek clarification or additional information from the requesting party if necessary.

4. User Notification

In situations where the law allows, Nixonic may notify affected users of the data request unless prohibited by law or a court order. Notification may be delayed to avoid compromising an ongoing investigation.

5. Data Disclosure

If a data request is determined to be valid and legally compliant, Nixonic may disclose the requested data to the extent required by law. The Service Provider will strive to disclose only the minimum amount of information necessary to satisfy the request.

6. User Rights

Users have the right to access and correct their personal data. If a user believes that their data has been disclosed inappropriately, they may contact Nixonic Web Hosting to seek clarification and resolution.

7. Record Keeping

Nixonic will maintain records of data requests, including the type of request, the information disclosed, and the date of disclosure, to the extent permitted by law.

8. Changes to the Policy

This Data Request Policy may be updated by us from time to time to reflect changes in legal requirements or our business practices. Users will be notified of significant changes.

By using Nixonic Web Hosting services, you agree to comply with this Data Request Policy. If you have any questions or concerns about this policy, please contact our legal team at Hello@nixonic.com.